Program Overview
Commonwealth Mobile Oral Health Services (CMOHS) is a portable dental care company that brings oral health services to those who have barriers to access in the state of Massachusetts. The company offers a comprehensive model of portable dental care that involves diagnosis, prevention, therapeutic treatment, and education. In addition to providing direct services, CMOHS offers full case management and a referral network to local dentists for follow-up treatment.

Program History and Development
Since 1979, CMOHS has been providing portable oral health services to community-based programs including Head Start programs, Department of Social Services, Department of Youth Services, Department of Developmental Services, and Women, Infants, and Children (WIC) programs, skilled nursing facilities, adult day care programs, assisted living programs, and housing authority programs. CMOHS currently provides services at over 300 sites in more than 75 communities statewide and focuses on serving children, although it recently added sites to specifically serve older adults.

Program Sustainability
• CMOHS currently is supported by a joint venture with Trident USA Health Services (known as Trident Mobile Oral Health Services) and a partnership for all-inclusive care for the elderly (P.A.C.E.) at Mercy Live. It also partners with Tufts University School of Dental Medicine and Boston University School of Dental Medicine in the Boston Smart Smiles Dental Program, Tufts University School of Dental Medicine in the Oral Health Across the Commonwealth Program, The Best Oral Health Program, Vineyard Smiles, and Pittsfield Partners for A Healthier Community.
• The majority of the program’s funding comes from Medicaid reimbursements, a one-time federal grant, and private fee for service payments through commercial insurance and patients.

Program Impact
• CMOHS serves an average of 10,500 individuals per year.
• As of 2015, CMOHS has served 245,000 individuals since 1979.
• The total value of the dental services provided in 2015 was $2.2 million.
• CMOHS collects data on demographics, medical history, dental history and current condition, client satisfaction, number of individuals served, number of appointments, services provided, revenue, and expenses.
• This program has received several awards including the College of Holy Cross Sanctae Crucis Award for Contributions to National Healthcare, Boston Business Journal’s Champions in Healthcare Award in 2011, Lynn Community Health Center’s Wisdom to Wellness Award in 2012, and Health Care For All’s Signature Award for “Contributions to the Oral Health of the Children of the Commonwealth.”

Program Contact Information
Program Phone Number: 508-947-0111
Program Website: http://www.cmohs.net/
# Commonwealth Mobile Oral Health Services
Lakeville, Massachusetts

## Program Features

### Age
- ☒ 0-17 (Children and Youth)
- ☒ 18-60 (Adult)
- ☒ 60+ (Older Adult)

### Specific Populations
- ☒ Homeless individuals
- ☒ Individuals with intellectual and/or developmental disabilities
- ☒ Individuals with physical disabilities
- ☒ Individuals with specific or complex medical conditions
- ☒ Individuals with low income
- ☒ Individuals with no dental insurance
- ☒ Individuals with Medicaid
- ☒ Veterans
- ☒ Refugees/immigrants

### Geography
- ☒ Rural
- ☒ Urban

### Service Delivery Setting
- ☒ Hospital
- ☒ Dental school
- ☒ Community/safety net clinic
- ☒ Private dental office
- ☒ Long-term care facility
- ☒ Senior center/community center
- ☒ Private residence
- ☒ Fairgrounds/stadium/parking lot
- ☒ Church
- ☒ School
- ☒ Homeless shelter
- ☒ Public housing

### Service Delivery Model
- ☒ Dental clinic model (e.g. permanent setting)
- ☒ Mobile-portable model
- ☒ Eligibility and enrollment model (e.g. referrals, care coordination)
- ☒ Virtual model (e.g. telehealth)
- ☒ Event-based model
- ☒ Outreach and education model

### Staffing
- ☒ Dentist
- ☒ Dental hygienist
- ☒ Dental therapist
- ☒ Dental assistant
- ☒ Dental/dental hygiene students
- ☒ Nursing staff
- ☒ Community health workers
- ☒ Non-dental clinical staff
- ☒ Non-clinical staff

### Payment for Care
- ☒ Medicaid
- ☒ No charge to client
- ☒ Sliding fee scale
- ☒ Out of pocket
- ☒ Commercial dental insurance

### Dental and Oral Health Services
- ☒ Emergency services
- ☒ Basic services
- ☒ Screenings
- ☒ Cleanings
- ☒ Fluoride varnish
- ☒ Sealants
- ☒ X-rays
- ☒ Comprehensive services
  - ☒ Fillings
  - ☒ Scaling/root planing
  - ☒ Extractions
  - ☒ Oral surgery
  - ☒ Root canals
  - ☒ Dentures, partials, relines, repairs
  - ☒ Crowns
  - ☒ Bridges
  - ☒ Orthodontics

### Other Program Services
- ☒ Referrals to dental and oral health services
- ☒ Care coordination/care management
- ☒ Patient education
- ☒ Caregiver education
- ☒ Provider education
- ☒ Advocacy/coalition

### Program Funding
- ☒ Foundation/organization grant
- ☒ Public funding (e.g. local, state, federal)
- ☒ Private donations (e.g. individuals, businesses)

### Integration with Services
- ☒ Medical services
- ☒ Behavioral health services
- ☒ Vision services
- ☒ Pharmacy services
- ☒ Transportation services
- ☒ Translation services
- ☒ Nutrition services

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This profile was prepared using publicly available information. Date of last update: March 2016