Community Health Center
Multiple locations throughout Connecticut

Program Overview
Community Health Center (CHC) is a statewide, independent, private nonprofit organization that provides medical, dental, and behavioral health services to individuals living in Connecticut. CHC incorporates prevention and health promotion, treatment of illness, and management of chronic disease into its service approach. The program also offers mobile outreach programs that provide medical and dental services at schools, Head Start programs, daycare facilities, and Women, Infant, and Children (WIC) offices.

Program History and Development
The first site of the Community Health Center opened in 1972 and offered free dental care in a small apartment in downtown Middletown, Connecticut. CHC expanded to a larger building and added medical and behavioral health care. CHC now operates 13 health center locations and offers mobile outreach at 201 locations.

In 2005, CHC launched the Weitzman Center as its research and development arm. In 2014, CHC launched the Weitzman Institute, the first community-based research center established by a federally qualified health center (FQHC) network. Dental research projects at the Institute include studies on the utilization of oral health services for children and care coordination of prenatal dental patients.

Program Sustainability
• CHC receives Title III-B funding from four Area Agencies on Aging in Connecticut.
• CHC also receives funding from municipal and federal sources.

Program Impact
• 130,000 active patients receive medical, dental, and behavioral health services from the program.
• CHC is recognized as a federally qualified health center, a National Committee for Quality Assurance Level 3 Patient-Centered Medical Home, and a Primary Medical Home by The Joint Commission.

Program Contact Information
Program Website: http://www.chc1.com/Our-Model-Of-Care/Clinical-Excellence/Dentistry
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## Program Features

### Age
- ☒ 0-17 (Children and Youth)
- ☒ 18-60 (Adult)
- ☒ 60+ (Older Adult)

### Specific Populations
- ☐ Homeless individuals
- ☐ Individuals with intellectual and/or developmental disabilities
- ☒ Individuals with physical disabilities
- ☒ Individuals with specific or complex medical conditions
- ☐ Individuals with low income
- ☒ Individuals with no dental insurance
- ☐ Individuals with Medicaid
- ☐ Veterans
- ☐ Refugees/immigrants

### Geography
- ☐ Rural
- ☒ Urban

### Service Delivery Setting
- ☐ Hospital
- ☐ Dental school
- ☒ Community/safety net clinic
- ☐ Private dental office
- ☐ Long-term care facility
- ☒ Senior center/community center
- ☐ Private residence
- ☐ Fairgrounds/stadium/parking lot
- ☐ Church
- ☒ School
- ☐ Homeless shelter
- ☐ Public housing

### Dental and Oral Health Services
- ☐ Emergency services
- ☒ Basic services
- ☐ Screenings
- ☒ Cleanings
- ☐ Fluoride varnish
- ☐ Sealants
- ☐ X-rays
- ☒ Comprehensive services
- ☒ Fillings
- ☐ Scaling/root planing
- ☒ Extractions
- ☒ Oral surgery
- ☒ Root canals
- ☒ Dentures, partials, relines, repairs
- ☒ Crowns
- ☐ Bridges
- ☐ Orthodontics

### Staffing
- ☐ Dentist
- ☐ Dental hygienist
- ☐ Dental therapist
- ☐ Dental assistant
- ☒ Dental/dental hygiene students
- ☐ Nursing staff
- ☒ Community health workers
- ☒ Non-dental clinical staff
- ☐ Non-clinical staff

### Payment for Care
- ☐ Medicaid
- ☒ No charge to client
- ☒ Sliding fee scale
- ☒ Out of pocket
- ☒ Commercial dental insurance

### Program Funding
- ☐ Foundation/organization grant
- ☒ Public funding (e.g. local, state, federal)
- ☐ Private donations (e.g. individuals, businesses)

### Service Delivery Model
- ☒ Dental clinic model (e.g. permanent setting)
- ☒ Mobile-portable model
- ☐ Eligibility and enrollment model (e.g. referrals, care coordination)
- ☒ Virtual model (e.g. telehealth)
- ☒ Event-based model
- ☒ Outreach and education model

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### Other Program Services
- ☐ Referrals to dental and oral health services
- ☒ Care coordination/care management
- ☒ Patient education
- ☐ Caregiver education
- ☐ Provider education
- ☐ Advocacy/coalition

### Integration with Services
- ☒ Medical services
- ☒ Behavioral health services
- ☐ Vision services
- ☐ Pharmacy services
- ☐ Transportation services
- ☒ Translation services
- ☐ Nutrition services

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This profile was prepared using publicly available information. Date of last update: March 2016