



## Family First Program Cleveland, Ohio

### Program Overview

---

The Family First program, established in 2010, is run by the Department of Community Dentistry at Case Western Reserve University. The program links families with dental students, providers, and limited free dental services. The program adopted nine families in 2010 and provided care to multiple generations in each family unit. Students are able to practice recently acquired skills such as risk assessment and evidence-based care. Services include screenings and provider education.



## Family First Program Cleveland, Ohio

### Program Features

Note: A checked box below indicates an existing program feature.

#### Age

- 0-17 (Children and Youth)
- 18-60 (Adult)
- 60+ (Older Adult)

#### Specific Populations

- Homeless individuals
- Individuals with intellectual and/or developmental disabilities
- Individuals with physical disabilities
- Individuals with specific or complex medical conditions
- Individuals with low income
- Individuals with no dental insurance
- Individuals with Medicaid
- Veterans
- Refugees/immigrants

#### Geography

- Rural
- Urban

#### Service Delivery Setting

- Hospital
- Dental school
- Community/safety net clinic
- Private dental office
- Long-term care facility
- Senior center/community center
- Private residence
- Fairgrounds/stadium/parking lot
- Church
- School
- Homeless shelter
- Public housing

#### Service Delivery Model

- Dental clinic model (e.g. permanent setting)
- Mobile-portable model
- Eligibility and enrollment model (e.g. referrals, care coordination)
- Virtual model (e.g. telehealth)
- Event-based model
- Outreach and education model

#### Staffing

- Dentist
- Dental hygienist
- Dental therapist
- Dental assistant
- Dental/dental hygiene students
- Nursing staff
- Community health workers
- Non-dental clinical staff
- Non-clinical staff

#### Payment for Care

- Medicaid
- No charge to client
- Sliding fee scale
- Out of pocket
- Commercial dental insurance

#### Program Funding

- Foundation/organization grant
- Public funding (e.g. local, state, federal)
- Private donations (e.g. individuals, businesses)

#### Dental and Oral Health Services

- Emergency services
- Basic services
  - Screenings
  - Cleanings
  - Fluoride varnish
  - Sealants
  - X-rays
- Comprehensive services
  - Fillings
  - Scaling/root planing
  - Extractions
  - Oral surgery
  - Root canals
  - Dentures, partials, relines, repairs
  - Crowns
  - Bridges
  - Orthodontics

#### Other Program Services

- Referrals to dental and oral health services
- Care coordination/care management
- Patient education
- Caregiver education
- Provider education
- Advocacy/coalition

#### Integration with Services

- Medical services
- Behavioral health services
- Vision services
- Pharmacy services
- Transportation services
- Translation services
- Nutrition services

This profile was prepared using publicly available information. Date of last update: March 2016