



LifeLong Dental Care

Alameda and Contra Costa Counties, California

Program Overview

LifeLong Dental Care is a nonprofit community clinic that provides services to individuals of all ages in two counties in California. LifeLong Dental Care is part of a larger community health organization, LifeLong Medical Care. In addition to providing services at two clinics, the program offers mobile dental services for the homeless by addressing their dental needs in the mobile van and inviting them to be treated at the clinic if additional care is needed. The clinic also holds free dental days for children and adults on designated weekends throughout the year and provides care at two school-based dental clinics and two school-oriented dental vans.

Program History and Development



LifeLong Medical Care began in 1976 in Berkeley, California to provide older adults with needed health care and support. Two sites located in Berkeley provided oral health care to older adults and families starting in 1983. Since then, these two sites have combined to form LifeLong Dental Care and LifeLong Brookside Dental Care and have expanded to include additional dental chairs and two mobile dental vans. Dental services are now provided throughout Alameda and Contra Costa Counties in California.

LifeLong Medical Care operates as a federally qualified health center and received the highest level of recognition for a Patient-Centered Medical Home from the National Committee for Quality Assurance.

Program Sustainability

- LifeLong Dental Care is supported by hundreds of individuals, government agencies, foundations, and businesses.
- Funding for this program is split between long-term grants, fee-for-service payments, Medicaid reimbursements, private insurance, and individual self-pay.

Program Impact

- LifeLong Dental Care provides over 20,000 dental services to almost 7,500 individuals each year.
- LifeLong Medical Care was awarded the East Bay Express Reader's Choice Award in 2012 for best nonprofit.
- Internal quality assessments are conducted periodically to ensure that all services provided are meeting LifeLong's standards, duplication of services is limited to decrease the cost of overall health care, and dental work is completed in the minimal amount of visits.

Program Contact Information

Program Phone Number: 510-981-4100

Program Website: <http://www.lifelongmedical.org/services/dental-care.html>



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Program Features

Note: A checked box below indicates an existing program feature.

Age

- 0-17 (Children and Youth)
- 18-60 (Adult)
- 60+ (Older Adult)

Specific Populations

- Homeless individuals
- Individuals with intellectual and/or developmental disabilities
- Individuals with physical disabilities
- Individuals with specific or complex medical conditions
- Individuals with low income
- Individuals with no dental insurance
- Individuals with Medicaid
- Veterans
- Refugees/immigrants

Geography

- Rural
- Urban

Service Delivery Setting

- Hospital
- Dental school
- Community/safety net clinic
- Private dental office
- Long-term care facility
- Senior center/community center
- Private residence
- Fairgrounds/stadium/parking lot
- Church
- School
- Homeless shelter
- Public housing

Service Delivery Model

- Dental clinic model (e.g. permanent setting)
- Mobile-portable model
- Eligibility and enrollment model (e.g. referrals, care coordination)
- Virtual model (e.g. telehealth)
- Event-based model
- Outreach and education model

Staffing

- Dentist
- Dental hygienist
- Dental therapist
- Dental assistant
- Dental/dental hygiene students
- Nursing staff
- Community health workers
- Non-dental clinical staff
- Non-clinical staff

Payment for Care

- Medicaid
- No charge to client
- Sliding fee scale
- Out of pocket
- Commercial dental insurance

Program Funding

- Foundation/organization grant
- Public funding (e.g. local, state, federal)
- Private donations (e.g. individuals, businesses)

Dental and Oral Health Services

- Emergency services
- Basic services
 - Screenings
 - Cleanings
 - Fluoride varnish
 - Sealants
 - X-rays
- Comprehensive services
 - Fillings
 - Scaling/root planing
 - Extractions
 - Oral surgery
 - Root canals
 - Dentures, partials, relines, repairs
 - Crowns
 - Bridges
 - Orthodontics

Other Program Services

- Referrals to dental and oral health services
- Care coordination/care management
- Patient education
- Caregiver education
- Provider education
- Advocacy/coalition

Integration with Services

- Medical services
- Behavioral health services
- Vision services
- Pharmacy services
- Transportation services
- Translation services
- Nutrition services

This profile was prepared using publicly available information. Date of last update: March 2016