



## My Community Dental Centers, Inc. Multiple locations throughout Michigan

### Program Overview

My Community Dental Centers, Inc. (MCDC) is a nonprofit organization dedicated to providing dental services to Medicaid enrollees and low-income residents who lack insurance throughout the state of Michigan. The mission of MCDC is to create and expand access to quality dental care and meet the individual needs of patients through personalized care. MCDC is committed to continuous quality improvement with a “patient first” perspective.

### Program History and Development



Founded in 2006, MCDC has established centers in 27 locations throughout the state by creating and managing the centers on behalf of local public health departments. MCDC is able to attract and retain high quality dental practitioners in a private practice model that incorporates a public health approach. MCDC encourages the personal and professional growth of its dental team and emphasizes continuous quality improvement in the care it provides.

### Program Sustainability

- The majority of the program’s funding comes from Medicaid and reimbursement from the Delta Dental Foundation.
- The program provides services to adults who are covered by Medicaid or the Healthy Michigan Plan, who are covered by commercial insurance, and on a sliding fee scale to adults whose incomes are 200 percent or below the federal poverty level. A small percentage of individuals are covered by community funding through the local government and United Way. The program also provides services to children who are enrolled in Delta Healthy Kids, which accounts for approximately 85 percent of individuals served.
- While each center varies in the number of individuals served, the number of chairs ranges from three to 12.

### Program Impact

- In 2014, MCDC provided dental services to 70,823 individuals through 189,133 office visits, 10 percent of whom were older adults.
- MCDC collects data on demographics, medical history, number of individuals served, number of appointments, services provided, number of students trained, and program revenue and expenses.
- MCDC reported in 2014 that 90 percent of patients rated the program “Outstanding” based on patient satisfaction scores. 93 percent were seated within 10 minutes.
- MCDC reported that the program improves overall health, increases self-esteem, and improves employability of participating individuals. The program reported reduced costs through fewer emergency department visits due to routine dental care, less costly preventative care visits, and reduced absenteeism.

*“My life has changed in so many ways... [I have] more self-esteem and I can now look in the mirror!”*  
- MCDC client

### Program Contact Information

Program Phone Number: 877-313-6232  
Program Website: <http://www.midental.org/>



## My Community Dental Centers, Inc. Multiple locations throughout Michigan

### Program Features

Note: A checked box below indicates an existing program feature.

Age	Service Delivery Model	Dental and Oral Health Services
<input checked="" type="checkbox"/> 0-17 (Children and Youth) <input checked="" type="checkbox"/> 18-60 (Adult) <input checked="" type="checkbox"/> 60+ (Older Adult)	<input checked="" type="checkbox"/> Dental clinic model (e.g. permanent setting) <input type="checkbox"/> Mobile-portable model <input type="checkbox"/> Eligibility and enrollment model (e.g. referrals, care coordination) <input type="checkbox"/> Virtual model (e.g. telehealth) <input type="checkbox"/> Event-based model <input type="checkbox"/> Outreach and education model	<input checked="" type="checkbox"/> Emergency services <input checked="" type="checkbox"/> Basic services <input checked="" type="checkbox"/> Screenings <input checked="" type="checkbox"/> Cleanings <input checked="" type="checkbox"/> Fluoride varnish <input checked="" type="checkbox"/> Sealants <input checked="" type="checkbox"/> X-rays <input checked="" type="checkbox"/> Comprehensive services <input checked="" type="checkbox"/> Fillings <input checked="" type="checkbox"/> Scaling/root planing <input checked="" type="checkbox"/> Extractions <input checked="" type="checkbox"/> Oral surgery <input checked="" type="checkbox"/> Root canals <input checked="" type="checkbox"/> Dentures, partials, relines, repairs <input checked="" type="checkbox"/> Crowns <input checked="" type="checkbox"/> Bridges <input type="checkbox"/> Orthodontics
Specific Populations	Staffing	Other Program Services
<input type="checkbox"/> Homeless individuals <input checked="" type="checkbox"/> Individuals with intellectual and/or developmental disabilities <input checked="" type="checkbox"/> Individuals with physical disabilities <input type="checkbox"/> Individuals with specific or complex medical conditions <input checked="" type="checkbox"/> Individuals with low income <input checked="" type="checkbox"/> Individuals with no dental insurance <input checked="" type="checkbox"/> Individuals with Medicaid <input checked="" type="checkbox"/> Veterans <input checked="" type="checkbox"/> Refugees/immigrants	<input checked="" type="checkbox"/> Dentist <input checked="" type="checkbox"/> Dental hygienist <input type="checkbox"/> Dental therapist <input checked="" type="checkbox"/> Dental assistant <input checked="" type="checkbox"/> Dental/dental hygiene students <input type="checkbox"/> Nursing staff <input type="checkbox"/> Community health workers <input checked="" type="checkbox"/> Non-dental clinical staff <input type="checkbox"/> Non-clinical staff	<input type="checkbox"/> Referrals to dental and oral health services <input type="checkbox"/> Care coordination/care management <input checked="" type="checkbox"/> Patient education <input type="checkbox"/> Caregiver education <input type="checkbox"/> Provider education <input type="checkbox"/> Advocacy/coalition
Geography	Payment for Care	Integration with Services
<input checked="" type="checkbox"/> Rural <input checked="" type="checkbox"/> Urban	<input checked="" type="checkbox"/> Medicaid <input type="checkbox"/> No charge to client <input checked="" type="checkbox"/> Sliding fee scale <input checked="" type="checkbox"/> Out of pocket <input checked="" type="checkbox"/> Commercial dental insurance	<input type="checkbox"/> Medical services <input type="checkbox"/> Behavioral health services <input type="checkbox"/> Vision services <input type="checkbox"/> Pharmacy services <input type="checkbox"/> Transportation services <input type="checkbox"/> Translation services <input type="checkbox"/> Nutrition services
Service Delivery Setting	Program Funding	
<input checked="" type="checkbox"/> Hospital <input type="checkbox"/> Dental school <input checked="" type="checkbox"/> Community/safety net clinic <input type="checkbox"/> Private dental office <input type="checkbox"/> Long-term care facility <input type="checkbox"/> Senior center/community center <input type="checkbox"/> Private residence <input type="checkbox"/> Fairgrounds/stadium/parking lot <input type="checkbox"/> Church <input type="checkbox"/> School <input type="checkbox"/> Homeless shelter <input type="checkbox"/> Public housing	<input checked="" type="checkbox"/> Foundation/organization grant <input checked="" type="checkbox"/> Public funding (e.g. local, state, federal) <input type="checkbox"/> Private donations (e.g. individuals, businesses)	

This profile was prepared using publicly available information. Date of last update: March 2016