My Community Dental Centers, Inc.
Multiple locations throughout Michigan

Program Overview

My Community Dental Centers, Inc. (MCDC) is a nonprofit organization dedicated to providing dental services to Medicaid enrollees and low-income residents who lack insurance throughout the state of Michigan. The mission of MCDC is to create and expand access to quality dental care and meet the individual needs of patients through personalized care. MCDC is committed to continuous quality improvement with a “patient first” perspective.

Program History and Development

Founded in 2006, MCDC has established centers in 27 locations throughout the state by creating and managing the centers on behalf of local public health departments. MCDC is able to attract and retain high quality dental practitioners in a private practice model that incorporates a public health approach. MCDC encourages the personal and professional growth of its dental team and emphasizes continuous quality improvement in the care it provides.

Program Sustainability

- The majority of the program’s funding comes from Medicaid and reimbursement from the Delta Dental Foundation.
- The program provides services to adults who are covered by Medicaid or the Healthy Michigan Plan, who are covered by commercial insurance, and on a sliding fee scale to adults whose incomes are 200 percent or below the federal poverty level. A small percentage of individuals are covered by community funding through the local government and United Way. The program also provides services to children who are enrolled in Delta Healthy Kids, which accounts for approximately 85 percent of individuals served.
- While each center varies in the number of individuals served, the number of chairs ranges from three to 12.

Program Impact

- In 2014, MCDC provided dental services to 70,823 individuals through 189,133 office visits, 10 percent of whom were older adults.
- MCDC collects data on demographics, medical history, number of individuals served, number of appointments, services provided, number of students trained, and program revenue and expenses.
- MCDC reported in 2014 that 90 percent of patients rated the program “Outstanding” based on patient satisfaction scores. 93 percent were seated within 10 minutes.
- MCDC reported that the program improves overall health, increases self-esteem, and improves employability of participating individuals. The program reported reduced costs through fewer emergency department visits due to routine dental care, less costly preventative care visits, and reduced absenteeism.

“My life has changed in so many ways... [I have] more self-esteem and I can now look in the mirror!”
- MCDC client

Program Contact Information

| Program Phone Number: 877-313-6232 |
| Program Website: http://www.midental.org/ |
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### Program Features

<table>
<thead>
<tr>
<th>Age</th>
<th>Note: A checked box below indicates an existing program feature.</th>
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<tbody>
<tr>
<td>☒ 0-17 (Children and Youth)</td>
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<tr>
<td>☒ 18-60 (Adult)</td>
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<tr>
<td>☒ 60+ (Older Adult)</td>
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#### Specific Populations

- ☐ Homeless individuals
- ☒ Individuals with intellectual and/or developmental disabilities
- ☒ Individuals with physical disabilities
- ☐ Individuals with specific or complex medical conditions
- ☒ Individuals with low income
- ☒ Individuals with no dental insurance
- ☒ Individuals with Medicaid
- ☒ Veterans
- ☒ Refugees/immigrants

#### Geography

- ☒ Rural
- ☒ Urban

#### Service Delivery Setting

- ☒ Hospital
- ☐ Dental school
- ☒ Community/safety net clinic
- ☐ Private dental office
- ☐ Long-term care facility
- ☐ Senior center/community center
- ☐ Private residence
- ☐ Fairgrounds/stadium/parking lot
- ☒ Church
- ☐ School
- ☐ Homeless shelter
- ☐ Public housing

#### Service Delivery Model

- ☒ Dental clinic model (e.g. permanent setting)
- ☐ Mobile-portable model
- ☐ Eligibility and enrollment model (e.g. referrals, care coordination)
- ☐ Virtual model (e.g. telehealth)
- ☒ Event-based model
- ☒ Outreach and education model

#### Staffing

- ☒ Dentist
- ☒ Dental hygienist
- ☒ Dental therapist
- ☒ Dental assistant
- ☒ Dental/dental hygiene students
- ☒ Nursing staff
- ☒ Community health workers
- ☒ Non-dental clinical staff
- ☒ Non-clinical staff

#### Dental and Oral Health Services

- ☒ Emergency services
- ☒ Basic services
- ☒ Screenings
- ☒ Cleanings
- ☒ Fluoride varnish
- ☒ Sealants
- ☒ X-rays
- ☒ Comprehensive services
- ☒ Fillings
- ☒ Scaling/root planing
- ☒ Extractions
- ☒ Oral surgery
- ☒ Root canals
- ☒ Dentures, partials, relines, repairs
- ☒ Crowns
- ☒ Bridges
- ☒ Orthodontics

#### Payment for Care

- ☒ Medicaid
- ☐ No charge to client
- ☒ Sliding fee scale
- ☐ Out of pocket
- ☒ Commercial dental insurance

#### Program Funding

- ☒ Foundation/organization grant
- ☒ Public funding (e.g. local, state, federal)
- ☐ Private donations (e.g. individuals, businesses)

#### Integration with Services

- ☐ Medical services
- ☐ Behavioral health services
- ☐ Vision services
- ☐ Pharmacy services
- ☐ Transportation services
- ☐ Translation services
- ☐ Nutrition services

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This profile was prepared using publicly available information. Date of last update: March 2016