Program Overview

NorthEast Ohio Neighborhood Health Services (NEON) is a nonprofit federally qualified health center network of seven community health centers located in Cleveland, Ohio and East Cleveland, Ohio. Dental services are provided at five of the health center facilities. Services include exams, x-rays, cleanings, fluoride varnish treatments, sealants, fillings, extractions, root canals, crowns, bridges, partials, and dentures. NEON employs eight dentists and an oral surgeon. Two registered dental hygienists and dental assistants complete the NEON dental care team. NEON also provides comprehensive health care, including adult medicine, family medicine, optometry, podiatry, lab, x-ray, nutrition, pharmacy and behavioral health care. NEON accepts Medicaid and the Ohio Medicaid Managed Care Plans, most commercial dental insurance plans, and several Medicare Supplemental and Medicare Advantage plans. Patients without insurance are accepted through a sliding fee scale plan. The health center facilities are located and accessible by public transportation.

Program Contact Information

Program Website: http://www.neonhealth.org/
## Northeast Ohio Neighborhood Health Services, Inc.
Cleveland, Ohio

### Program Features

<table>
<thead>
<tr>
<th>Age</th>
<th>Service Delivery Model</th>
<th>Dental and Oral Health Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>☒ 0-17 (Children and Youth)</td>
<td>☒ Dental clinic model (e.g. permanent setting)</td>
<td>☒ Emergency services</td>
</tr>
<tr>
<td>☒ 18-60 (Adult)</td>
<td>☐ Mobile-portable model</td>
<td>☒ Basic services</td>
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<tr>
<td>☒ 60+ (Older Adult)</td>
<td>☐ Eligibility and enrollment model (e.g. referrals, care coordination)</td>
<td>☐ Screenings</td>
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<td></td>
<td>☐ Virtual model (e.g. telehealth)</td>
<td>☐ Cleanings</td>
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<td>☐ Event-based model</td>
<td>☐ Fluoride varnish</td>
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<tr>
<td></td>
<td>☐ Outreach and education model</td>
<td>☐ Sealants</td>
</tr>
</tbody>
</table>

#### Specific Populations

- ☒ Homeless individuals
- ☒ Individuals with intellectual and/or developmental disabilities
- ☒ Individuals with physical disabilities
- ☒ Individuals with specific or complex medical conditions
- ☒ Individuals with low income
- ☒ Individuals with no dental insurance
- ☒ Individuals with Medicaid
- ☒ Veterans
- ☒ Refugees/immigrants

#### Geography

- ☐ Rural
- ☒ Urban

#### Service Delivery Setting

- ☐ Hospital
- ☒ Dental school
- ☒ Community/safety net clinic
- ☐ Private dental office
- ☐ Long-term care facility
- ☒ Senior center/community center
- ☐ Private residence
- ☐ Fairgrounds/stadium/parking lot
- ☐ Church
- ☐ School
- ☐ Homeless shelter
- ☐ Public housing

### Staffing

- ☒ Dentist
- ☒ Dental hygienist
- ☒ Dental therapist
- ☒ Dental assistant
- ☒ Dental/dental hygiene students
- ☒ Nursing staff
- ☒ Community health workers
- ☒ Non-dental clinical staff
- ☐ Non-clinical staff

### Payment for Care

- ☒ Medicaid
- ☐ No charge to client
- ☒ Sliding fee scale
- ☐ Out of pocket
- ☒ Commercial dental insurance

### Program Funding

- ☐ Foundation/organization grant
- ☒ Public funding (e.g. local, state, federal)
- ☒ Private donations (e.g. individuals, businesses)

### Other Program Services

- ☒ Referrals to dental and oral health services
- ☐ Care coordination/care management
- ☒ Patient education
- ☐ Caregiver education
- ☐ Provider education
- ☐ Advocacy/coalition

### Integration with Services

- ☒ Medical services
- ☒ Behavioral health services
- ☒ Vision services
- ☒ Pharmacy services
- ☐ Transportation services
- ☐ Translation services
- ☒ Nutrition services

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This profile was prepared using publicly available information. Date of last update: March 2016