



## Northeast Ohio Neighborhood Health Services, Inc. Cleveland, Ohio

### Program Overview

NorthEast Ohio Neighborhood Health Services (NEON) is a nonprofit federally qualified health center network of seven community health centers located in Cleveland, Ohio and East Cleveland, Ohio. Dental services are provided at five of the health center facilities. Services include exams, x-rays, cleanings, fluoride varnish treatments, sealants, fillings, extractions, root canals, crowns, bridges, partials, and dentures. NEON employs eight dentists and an oral surgeon. Two registered dental hygienists and dental assistants complete the NEON dental care team. NEON also provides comprehensive health care, including adult medicine, family medicine, optometry, podiatry, lab, x-ray, nutrition, pharmacy and behavioral health care. NEON accepts Medicaid and the Ohio Medicaid Managed Care Plans, most commercial dental insurance plans, and several Medicare Supplemental and Medicare Advantage plans. Patients without insurance are accepted through a sliding fee scale plan. The health center facilities are located and accessible by public transportation.

### Program Contact Information

Program Website: <http://www.neonhealth.org/>



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### Program Features

Note: A checked box below indicates an existing program feature.

Age	Service Delivery Model	Dental and Oral Health Services
<input checked="" type="checkbox"/> 0-17 (Children and Youth) <input checked="" type="checkbox"/> 18-60 (Adult) <input checked="" type="checkbox"/> 60+ (Older Adult)	<input checked="" type="checkbox"/> Dental clinic model (e.g. permanent setting) <input type="checkbox"/> Mobile-portable model <input type="checkbox"/> Eligibility and enrollment model (e.g. referrals, care coordination) <input type="checkbox"/> Virtual model (e.g. telehealth) <input type="checkbox"/> Event-based model <input type="checkbox"/> Outreach and education model	<input checked="" type="checkbox"/> Emergency services <input checked="" type="checkbox"/> Basic services <input checked="" type="checkbox"/> Screenings <input checked="" type="checkbox"/> Cleanings <input checked="" type="checkbox"/> Fluoride varnish <input checked="" type="checkbox"/> Sealants <input checked="" type="checkbox"/> X-rays <input checked="" type="checkbox"/> Comprehensive services <input checked="" type="checkbox"/> Fillings <input type="checkbox"/> Scaling/root planing <input checked="" type="checkbox"/> Extractions <input type="checkbox"/> Oral surgery <input checked="" type="checkbox"/> Root canals <input checked="" type="checkbox"/> Dentures, partials, relines, repairs <input checked="" type="checkbox"/> Crowns <input checked="" type="checkbox"/> Bridges <input type="checkbox"/> Orthodontics
Specific Populations	Staffing	Other Program Services
<input checked="" type="checkbox"/> Homeless individuals <input checked="" type="checkbox"/> Individuals with intellectual and/or developmental disabilities <input checked="" type="checkbox"/> Individuals with physical disabilities <input checked="" type="checkbox"/> Individuals with specific or complex medical conditions <input checked="" type="checkbox"/> Individuals with low income <input checked="" type="checkbox"/> Individuals with no dental insurance <input checked="" type="checkbox"/> Individuals with Medicaid <input checked="" type="checkbox"/> Veterans <input checked="" type="checkbox"/> Refugees/immigrants	<input checked="" type="checkbox"/> Dentist <input checked="" type="checkbox"/> Dental hygienist <input type="checkbox"/> Dental therapist <input checked="" type="checkbox"/> Dental assistant <input type="checkbox"/> Dental/dental hygiene students <input checked="" type="checkbox"/> Nursing staff <input type="checkbox"/> Community health workers <input checked="" type="checkbox"/> Non-dental clinical staff <input type="checkbox"/> Non-clinical staff	<input checked="" type="checkbox"/> Referrals to dental and oral health services <input type="checkbox"/> Care coordination/care management <input checked="" type="checkbox"/> Patient education <input type="checkbox"/> Caregiver education <input type="checkbox"/> Provider education <input type="checkbox"/> Advocacy/coalition
Geography	Payment for Care	Integration with Services
<input type="checkbox"/> Rural <input checked="" type="checkbox"/> Urban	<input checked="" type="checkbox"/> Medicaid <input type="checkbox"/> No charge to client <input checked="" type="checkbox"/> Sliding fee scale <input checked="" type="checkbox"/> Out of pocket <input checked="" type="checkbox"/> Commercial dental insurance	<input checked="" type="checkbox"/> Medical services <input checked="" type="checkbox"/> Behavioral health services <input checked="" type="checkbox"/> Vision services <input checked="" type="checkbox"/> Pharmacy services <input type="checkbox"/> Transportation services <input type="checkbox"/> Translation services <input checked="" type="checkbox"/> Nutrition services
Service Delivery Setting	Program Funding	
<input type="checkbox"/> Hospital <input type="checkbox"/> Dental school <input checked="" type="checkbox"/> Community/safety net clinic <input type="checkbox"/> Private dental office <input type="checkbox"/> Long-term care facility <input type="checkbox"/> Senior center/community center <input type="checkbox"/> Private residence <input type="checkbox"/> Fairgrounds/stadium/parking lot <input type="checkbox"/> Church <input type="checkbox"/> School <input type="checkbox"/> Homeless shelter <input type="checkbox"/> Public housing	<input type="checkbox"/> Foundation/organization grant <input checked="" type="checkbox"/> Public funding (e.g. local, state, federal) <input checked="" type="checkbox"/> Private donations (e.g. individuals, businesses)	

This profile was prepared using publicly available information. Date of last update: March 2016